Notice on the Opening of the South Section of Terminal 4

Dear Passengers,

To further optimize terminal resource allocation and improve airport operational efficiency, the South Section of Terminal 4 (T4) at Hangzhou International Airport will officially open on 1 December 2026. The relevant arrangements are as follows:

1. All domestic arriving and departing flights operated by China Eastern Airlines (MU), Shanghai Airlines (FM), and China United Airlines (KN) will be relocated to the South Section of T4. These three airlines will cease flight operations at Terminal 3 (T3).

2. If you are traveling on a domestic flight operated by any of the above three airlines with a scheduled departure time at or after 00:00 on 1 December 2026, please proceed to Check-in Island Q on the T4 Departures Level or Check-in Island R on Level B2 of the Transportation Center to complete check-in procedures and baggage drop-off. You should then proceed through the security screening channels in the South Section of T4 to the departure lounge.

3. If you are traveling on one of the above airlines but arrive at T3 by mistake, please proceed to Check-in Island G, where the former check-in areas for China Eastern Airlines, Shanghai Airlines, and China United Airlines are located. Airport staff will guide you to T4 to complete check-in procedures.

Please confirm your flight's terminal before departure and allow sufficient time for your journey. If you have any questions, please call the airport service hotline at +86-0571-96299.

Thank you for your understanding and cooperation. We wish you a pleasant journey!

Hangzhou International Airport Co., Ltd.

25 November 2026